



SaskTel OSS Solutions

Provisioning / Activation / Assurance

SaskTel International has the OSS Solution to maximize your business

Your Network

- Copper
- Fibre
- Wireless
- WiFi
- WiMax
- PON
- Ethernet
- DSL
- ATM
- FTTX
- IP

Whatever your network is comprised of, we have a solution.

Your Services

- Voice
- Data
- Video
- Wireless
- Broadband
- IPTV
- VOIP

The new products you're selling are key to the success and growth of your organization, and they need to be up and running quickly and easily.

Your Customers

- Consumer
- Business
- Wireline
- Wireless

With "one-click" your CSRs can get your customers up and running automatically on the services they want, when they want.

Provisioning (MARTENS™)

Optimize the capabilities of your network and service infrastructure with completely automated, flow-through provisioning. Our solution provides a complete, accurate, detailed logical and physical inventory of your network, which allows automatic assignment of customer services. Now you can deliver a higher level of service to your customers than your competitors.

You immediately know whether the network resources required to provision the service are available, and you won't have to contact customers to inform them that their service cannot be provided on the promised date due to a lack of facilities or equipment. Now you can have services provisioned and activated for your customer while they are talking to your Service Representatives.

Activation (OSG)

In today's competitive communications market, the quick delivery of high quality service is essential to your customers. SaskTel's activation solution provides a variety of powerful features that help eliminate the administrative and technical problems, lower costs, and shorten activation time, turning activation into your competitive advantage.

OSG provides instant programming of your network elements including voice and ATM switches, voice mail platforms, DSLAMS, routers, Ethernet switches, NGDLC equipment, and any other device that requires provisioning to facilitate activation of a customer's service. You've invested in your network – now you can provide instant service to your customers with OSG.

Assurance (Tracs)

Use "real-time data" to administer trouble and repair records, perform analysis and produce management reporting based on your network data. Integration of the service assurance process with your service provisioning and activation processes provides numerous benefits that enhance the efficiency of repair service operations, and your ability to obtain the accurate and detailed information in order to quickly resolve customer repair calls. Customers demand a lot, and now you have a powerful tool to help get your customers back up and running fast.

Your Network / Your Services / Your Customers

SaskTel 
International



Professional Consulting

SaskTel International's work doesn't end with the product. We can also assist you with implementing and deploying the product, help you integrate it into your existing infrastructure, convert and load your existing data, and provide expert consulting, ongoing support, and training.

We offer:

- Implementation consulting
- Integration services
- Data conversion and loading
- Operating environment consulting

Overall Benefits

- Maximize revenues with one-click, on-demand activation
- Lower costs with effective management of your network and fewer truck rolls
- Real-time view of customers' services
- Simplified back-office processes
- Increased customer satisfaction: services they want, when they want

Value-added Features

- Integration (MAGIC): serves as a data exchange gateway between external Operational Support Systems and information brokers, providing seamless communication between diverse inter- and intra-organization systems.
- MICA user group: provides members with ongoing software releases. Our software customers have an unparalleled venue for support, feedback, and input into future product content.

For more information, contact:

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